

**CITY OF HAYWARD**  
**AGENDA REPORT**

AGENDA DATE 09/23/03

AGENDA ITEM 2

WORK SESSION ITEM \_\_\_\_\_

**TO:** Mayor and City Council  
**FROM:** Chief of Police  
**SUBJECT:** Increase in Tow Operation Fees

**RECOMMENDATION:**

It is recommended that the City Council adopt the attached resolution approving changes to the Tow Operation Fee Schedule.

**BACKGROUND:**

Earlier this year, a meeting was held with all current tow companies that hold contracts with the City. The meeting was held to discuss the renewal of tow contracts between the City and the tow companies. During that meeting the tow companies asked that we look into increasing the fees they could collect for their service. The last time the fees for towing operations were changed was in April of 1999.

Staff contacted the Fremont, Union City, San Leandro Police Departments and the California Highway Patrol, and learned that the City is below the agencies contacted in tow fees charged. The attached survey of neighboring cities supports this request for a fee increase. Staff recommends approval of the attached proposed Tow Operation Fee Schedule.

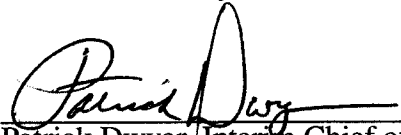
By approving the recommended increase, the expectation is that the tow companies will be more timely and effective in responding to the needs of the City of Hayward, especially with regard to the towing of abandoned vehicles.

Staff recommends and supports the proposed increase in Tow Operation Fees.

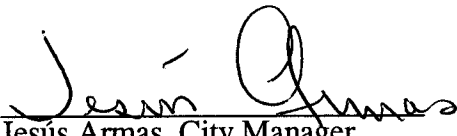
Prepared by:

  
Steve Akacsos, Traffic Bureau Sergeant

Recommended by:

  
Patrick Dwyer, Interim Chief of Police

Approved by:

  
Jesus Armas, City Manager

Attachments: Exhibit A - Tow Operation Fee Schedule  
Exhibit B - Vehicle Tow Survey  
Draft Resolution

# EXHIBIT A

## TOW OPERATION FEES

H.M.C. 6-8.30

SCHEDULE 8/03

Fees to be charged for tow operations shall not be in excess of the following schedule, to wit:

1.	<u>Towing</u>	CURRENT	PROPOSED
(a)	Towing of vehicles of others from public and private property	\$ 100.00	\$120.00
(b)	All other towing:		
1.	Passenger vehicles	\$ 100.00	\$120.00
2.	Motorcycles	\$ 100.00	\$120.00
3.	Trucks to 8,000 lbs (unloaded)	\$ 100.00	\$120.00
4.	Trucks 8,000 to 20,000 lbs	\$175.00/hr	\$175.00/hr
5.	Trucks over 20,000 lbs	\$200.00/hr	\$200.00/hr

## EXHIBIT A

	CURRENT	PROPOSED
(c) Extra labor charges on disabled vehicles applicable ½ hour after arrival of tow truck.	\$ 100.00/hr Per hour or portion thereof, at 15 minute increments	\$120.00/hr
(d) Gate fee request between 5:00PM and 8:00AM on weekdays and all day Saturday, Sunday and Holidays	\$ 40.00	\$ 50.00
2. <b><u>STORAGE</u></b> Storage charges applicable after 8 hours:		
(a) Passenger vehicles, motorcycles and trucks to 8000 lbs, outside per 24 hour period	\$ 25.00	\$ 40.00
(b) Passenger vehicles, motorcycles and trucks to 8,000 lbs, inside per 24 hour period	\$ 30.00	\$ 45.00
(c) Trucks over 8,000 lbs, buses and trailers over 20 feet long	\$ 40.00	\$ 50.00
3. <b><u>MISCELLANEOUS SERVICE TO THE PUBLIC</u></b>		
(a) Service charges on disabled vehicles where no tow is made	\$ 70.00	\$ 75.00
(b) Release of vehicle from hook-up after authorization to tow	\$ 50.00	\$ 60.00

## EXHIBIT A

	CURRENT	PROPOSED
4. <b><u>COMPLICATED TOW</u></b>	<b>Charges for complicated tows requiring the use of heavy-duty tow trucks, more than one tow truck or special equipment, shall be based upon actual time, use of equipment and costs expended. The use of dollies does not, in itself, constitute a complicated tow.</b>	
(a) Trailer con gear (big rig dolly)	\$110.00	\$110.00
(b) Air cushion, includes operator for 3 hours	\$1,300.00	\$1,300.00
(c) Lumper, or extra personnel 6 am to 6 pm	\$ 27.50/hr 2 hrs min.	\$ 27.50/hr 2 hrs min.
(d) Lumper, or extra personnel 6pm to 6am	\$ 38.00/hr	\$ 38.00/hr
5. <b><u>CITY OWNED VEHICLES</u></b>		
(a) Removal or tow of vehicle	\$ 45.00	\$ 45.00
(b) Service charge on disabled vehicle (no tow)	\$ 33.00	\$ 33.00
(c) Tow from outside of City of Hayward	\$ 50.00/hr + \$1.00 per mile	\$ 50.00/hr +\$1.00 per mile
6. <b><u>MISCELLANEOUS</u></b>		
(a) Personal belongings need to be picked up during regular business hours.		
(b) Normal charges include opening locked vehicles, disconnecting drive shaft linkage and cleaning up collision scenes. Simple dollying shall be part of normal tow charges.		

## EXHIBIT B

### VEHICLE TOW SURVEY

August 14, 2003

	<b>CALIFORNIA HIGHWAY PATROL</b>	<b>FREMONT</b>	<b>UNION CITY</b>	<b>SAN LEANDRO</b>
<b>TOW FEE</b>	<b>\$120.00</b>	<b>\$120.00</b>	<b>\$110.00</b>	<b>\$120.00</b>
<b>DAILY STORAGE OUTSIDE</b>	<b>45.00</b>	<b>40.00</b>	<b>35.00</b>	<b>44.00</b>
<b>DAILY STORAGE INSIDE SMALL VEHICLE</b>	<b>47.00</b>	<b>40.00</b>	<b>40.00</b>	<b>49.00</b>
<b>DAILY STORAGE INSIDE LARGE VEHICLE</b>	<b>68.00</b>	<b>60.00</b>	<b>40.00</b>	<b>54.00</b>
<b>NON-BUSINESS HOURS GATE FEE</b>	<b>50.00</b>	<b>50.00</b>	<b>50.00</b>	<b>50.00</b>

**DRAFT**

NH  
8/22/03

HAYWARD CITY COUNCIL

RESOLUTION NO. \_\_\_\_\_

Introduced by Council Member \_\_\_\_\_

RESOLUTION ADOPTING A REVISED TOW OPERATIONS  
FEES SCHEDULE PURSUANT TO HAYWARD MUNICIPAL  
CODE SECTION 6-8.30

WHEREAS, the City Clerk of the City of Hayward provided notice to the public and to interested persons of a hearing at City Hall, 777 "B" Street, 2<sup>nd</sup> Floor, Council Chambers, Hayward, CA, on September 23, 2003 at 8:00 p.m. on the City Council's intent to revise tow operations fees, according to the manner prescribed by Hayward Municipal Code section 6-8.30; and

WHEREAS, the provisions of Hayward Municipal Code section 6-8.30 authorize the City Council to revise periodically a tow operations fees schedule for maximum fees or rates which may be charged for towing operations conducted within the City of Hayward; and

WHEREAS, the hearing was duly held as noticed and all evidence presented was fully considered.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Hayward hereby adopts the revised tow operations fees schedule set forth on the attached Exhibit "A."

IN COUNCIL, HAYWARD, CALIFORNIA \_\_\_\_\_, 2003

ADOPTED BY THE FOLLOWING VOTE:

AYES: COUNCIL MEMBERS:

MAYOR:

NOES: COUNCIL MEMBERS

ABSTAIN: COUNCIL MEMBERS:

ABSENT: COUNCIL MEMBERS:

ATTEST: \_\_\_\_\_  
City Clerk of the City of Hayward

APPROVED AS TO FORM:

\_\_\_\_\_  
City Attorney of the City of Hayward